



Resources: Elephant in the Room: Addressing Unacknowledged Conflict

Websites:

Creative Response to Conflict - <http://crc-global.org/resources/workshop-handouts/>

Harvard Negotiation Project - <https://www.pon.harvard.edu/category/daily/conflict-resolution/?cid=11410>

Association for Conflict Resolution - <https://acrn.org/>

TED Talks:

Free Yourself When Conflict Resolution Fails -

https://www.ted.com/talks/jennifer_goldman_wetzler_free_yourself_when_conflict_resolution_fails

3 Ways to Resolve and Conflict -

https://www.ted.com/talks/dorothy_walker_3_ways_to_resolve_a_conflict

Finding Confidence in Conflict - <https://www.youtube.com/watch?v=F6Zg65eK9XU>

10 Ways to Have a Better Conversation -

https://www.ted.com/talks/celeste_headlee_10_ways_to_have_a_better_conversation?language=en

5 Ways to Listen Better -

https://www.ted.com/talks/julian_treasure_5_ways_to_listen_better?language=en

Books:

Talk to Me: Communication Moves to Get Along with Anyone by Dr. Dennis O'Grady

The Mediator's Handbook by Jennifer E. Beer with Eileen Stief

The Little Book of Conflict Transformation by John Paul Lederach

Conflict Resolution and Mediation Project for Community Oriented Policing, The National Association for Community Mediation 2005